PREVENT FINANCIAL ABUSE

The following steps are recommended to help all of us avoid financial abuse:

- 1. Don't sign up for any contests, sweepstakes, or "free" offers for anything.
- 2. Shred financial documents and paperwork with personal information before you discard them.
- 3. Protect your Social Security number. Give it out only if absolutely necessary or ask to use another identifier.
- 4. Don't give out personal information over the phone, mail or the Internet unless you know who you are dealing with.
- 5. Don't give out passwords for any of your accounts to anyone
- 6. Don't give out your credit card numbers to any strangers.
- 7. Never click on the link provided in an e-mail if you don't recognize the sender. It may contain a virus that can contaminate your computer.
- 8. Don't be intimidated by an e-mail or caller who suggests dire consequences if you do not immediately provide or verify financial information. DON"T GIVE THEM ONLINE ACCESS TO YOUR COMPUTER!
- 9. If you believe the contact is legitimate, go to the company's Web site by typing in the site address directly or using a page you have previously bookmarked, instead of a link provided in the e-mail.
- 10. Be aware of being kept on the phone for a long time.
- 11. Get a phone number and call the person back.
- 12. Be wary of promises of quick profits, offers to share "inside" information, and pressure to invest before you have an opportunity to investigate.
- 13. Words like "guarantee," "high return," "limited offer," or "as safe as a CD." are red flags.
- 14. Don't assume that people on line are who they claim they are.
- 15. Do business with people you know.
- 16. Take your time to make decisions.
- 17. Be sure to talk over all financial decisions with a trusted family

member, friend or financial adviser.

- 18. Never act on a recommendation from your sales representative that you make a dramatic change in your investments or investment strategy.
- 19. Watch out for any pressure to trade your account in a manner that is inconsistent with your investment goals and the risk you want or can afford to take.
- 20. This is especially important. Do not believe any assurances from your sales representative that an error in your account is due solely to a computer or clerical error. Insist that the branch manager or compliance officer promptly send a written explanation and follow up to make sure the error is fixed.

This list was graciously provided by Russell L. Forkey, P.A., and see www. forkeylaw.com